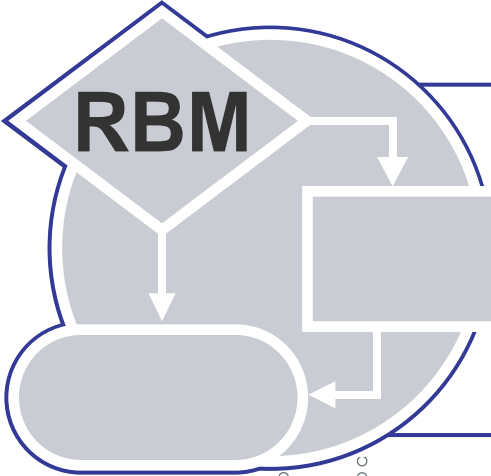


SAM PRO ENTERPRISE SOFTWARE

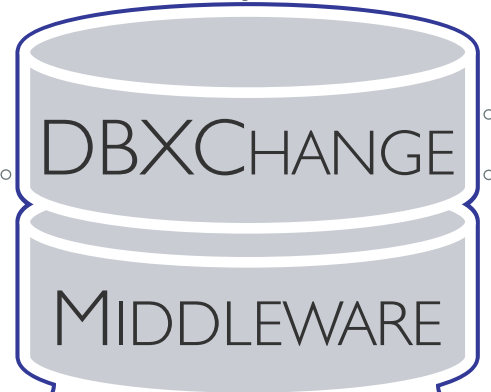


Having the right people and tools in place to connect your entire business is vital. But it's only part of the answer. SAM Pro Enterprise is an end-to-end software solution that unites the many areas of your business. As a result, your firm benefits from business-wide automation and streamlining, meaning reduced management costs and increased revenues. Ultimately, SAM Pro Enterprise enhances workflow, leading to more efficient – and profitable – operations.



RULES-BASED MANAGEMENT

THE SIGNATURE INNOVATION OF SAM PRO ENTERPRISE
 At the core of SAM Pro Enterprise is Rules-Based Management – a technology that empowers your firm to establish a set of rules that are automatically enforced at the first sign of a potential problem. Utilizing proactive e-mail, fax, page and push technologies, Rules-Based Management enables *management by exception*, allowing you to focus on problems while freeing up valuable resources.



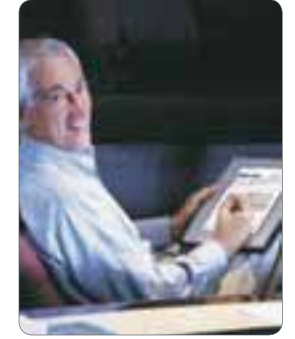
SAM Pro Enterprise's **Anywhere Suite** of tools extends your base of operations to anywhere your business needs to go.



TECHANYWHERE
 Use wireless devices to access equipment history, add parts and labor, create purchase orders, record metrics, capture signatures, print invoices, swipe credit cards and more.



CRMANYWHERE
 Provide your clients with online access to request service, track work orders, manage quotes, and approve pending estimates from anywhere.



TIMEANYWHERE
 Enter time and expenses from anywhere, enabling a streamlined time entry process that eliminates duplicate data entry.



CSRANYWHERE
 Capture leads in real time via the Web to ensure a seamless handoff to sales or Customer Service Reps (CSRs).

SAM Pro Enterprise intelligently automates your workflow to distribute information, manage data and prevent errors.



ESCALATION MANAGER
 Automate the workflow with predefined rules that the software uses to automatically escalate work orders and identify issues.



REPORTANYWHERE
 Send instant notifications on issues ranging from past due receivables to jobs projected to go over budget.

As a fully integrated solution, SAM Pro Enterprise includes a full range of back office components. Each business can custom tailor the software to include only the modules it needs.



- FIELD SERVICE MANAGEMENT**
- Dispatch and Scheduling
 - Interactive Voice Response
 - National Call Center
 - PM Contract Management
 - PM Scheduling
 - Quotemaster
 - Service Contract Management



- INTEGRATED ACCOUNTING**
- Accounts Payable
 - Accounts Receivable
 - Construction / Service Billing
 - Document Management
 - General Ledger
 - Invoicing
 - Job Costing
 - Multiunion, Multistate Payroll



- INVENTORY + PROCUREMENT**
- Direct Inventory Sales
 - Inventory Management
 - Inventory Requisitioning
 - Job Shop Manufacturing
 - Purchase Orders
 - Shop Order / Bill of Materials