

TECHANYWHERE

Through a unique interface, TechAnywhere software for tablet PCs allows technicians to electronically fill out job tickets as they currently do: with a pen (also called a stylus) and on a form similar to those already used by the techs. Also available for BlackBerry devices, TechAnywhere software allows a tech to send and receive work order updates anywhere he goes.



Because TechAnywhere software for tablet PCs emulates the paper work orders that techs are used to, the learning curve is greatly reduced, which allows firms to quickly implement this solution. Best of all, there are

no integration issues since this powerful wireless field service software is fully integrated with SAM Pro Enterprise.



With a truly connected mobile workforce, TechAnywhere software will help your firm streamline in both the field and back at the office.

TECHANYWHERE BENEFITS

- **Greater Accuracy:** fewer mistakes occur since data is immediately recorded in the field.
- **Improved Efficiency:** overhead is reduced in the back office since your staff won't have to reenter information from a paper work order.
- **Instant Access:** information entered in the field is available in real time across the entire system.
- **Finally Go Paperless:** with a solution that is entirely electronic, paper work tickets are a thing of the past.

TECHANYWHERE FEATURES

	BLACKBERRY	TABLET PC
Keyboard type	Thumb	None
Primary input method	Keyboard	Stylus
Ultra portable	✓	
Utilizes secure, password-protected connectivity	✓	✓
Notify CSR of new customer requests	✓	✓
Receive active notification of pending work orders	✓	✓
Fully integrated with service management and back office software, SAM Pro Enterprise	✓	✓
Add labor, material and inventory to work orders	✓	✓
Update work order status in real time	✓	✓
Eliminates duplicate data entry	✓	✓
Utilizes "store and forward" synchronization when out of network range	✓	✓
Replaces paper work orders/job tickets	✓	✓
Capture signature electronically		✓
Automatically fax signed work orders		✓
Can simultaneously run other software packages (like Microsoft Office)		✓
Emulates paper work orders that techs are used to		✓
Supports voice dictation		✓
Eliminates complicated menu navigation systems		✓
Attach scanned documents or images to work orders		✓
Accept credit card payments in the field		✓
Generate and print invoices for completed work orders while on site		✓