

Mobilize Your Workforce

Field Service Software for Technicians



TechAnywhere does more than simply streamline and enhance communication between the field and your back office. As part of the SAMPro Enterprise ERP system, seamless integration supports the two-way communication and access to information necessary to provide your customers personalized, efficient service.

Our user-friendly platform was designed to deliver the on-the-job functionality and convenience your techs demand when on a jobsite. Techs can easily access client and equipment information, work history, blueprints, or schematics to help them expedite complicated diagnostics and repair times.

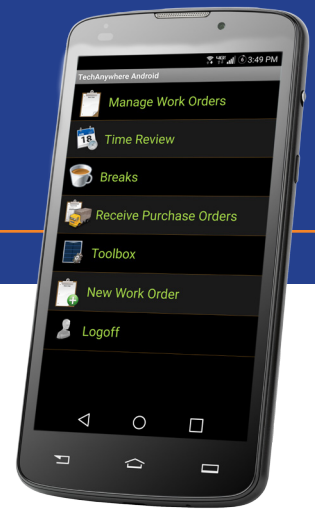
Advanced Technology in Communication

TechAnywhere's power as an advanced communications tool is just the beginning of its functionality.

New information entered by your field service team can now be shared instantly with your back office, automatically updating work order status, quote creations, labor, materials, inventory, and more-system-wide. Maximize performance, productivity, and client satisfaction all at once with TechAnywhere, by Data-Basics.

- **Greater Accuracy**
- **Improved Efficiency**
- **Instant Access**
- **Finally Go Paperless**





Convenient Platform Designed for Technicians

TechAnywhere is designed for on-the-job convenience, making it easy for your field team to:

- Navigate the menu;
- Change screens;
- Enter information;
- Capture detailed images;
- View new work orders;
- Order parts or equipment;
- Capture signatures;
- Receive and process payments;
- View & update equipment records;
- Create quotes from the field;
- Create purchase orders.

Utilizing secure, password-protected connectivity, your technicians can easily capture vital client information, report activity, update work orders and much more through any Android wireless device. With the accuracy of information recorded directly from the field and the added power of “store and forward” synchronization when out of network range, you'll never lose work order data again.



On-Demand Access to Information

- Real-time, on-demand equipment / metrics history look-ups & inventory stock status look-ups
- Refrigerant tracking and reporting
- Access to pertinent records & documents
- Quoting capabilities in the field

Finally Go Paperless

- Completely eliminate double-entry of work orders
- Add labor, material, and inventory to work orders
- Allow “on-call” technicians to create work orders in the field
- E-mail work order receipts and invoices (no mobile printer needed!)
- Upload site or equipment photo documentation
- Integrated camera and barcode reader support
- Capture electronic signatures

Data-Basics authors integrated service management, facilities management, job costing, accounting, and field service software. For more than forty years, thousands of users have relied on our software solutions from a wide range of industries, including: HVAC • Facilities Management • Speciality Contracting • Mechanical Contracting • Construction • Retail Maintenance • Telecom • Plumbing • Food Service • And many more!